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**FOR IMMEDIATE RELEASE**

**REF 20 05 15 Bulky**

### **Council restart bulky waste collections**

Gedling Borough Council has restarted large bulky waste collections from today.

Customers who booked collections before the Coronavirus pandemic will be contacted first to arrange a new date to pick up their large items.

Around 250 customers will be contacted by the council over the next few days to advise them when their collection will take place. The booking system will be open for new customers from next week to book on line or by calling Customer Services on 0115 901 3901. Slots are likely to be in high demand, so residents are asked to bear with the council.

The return of the bulky waste service means that the council is now running all of its critical and non-statutory waste services. Glass and bulky waste were suspended at the end of March but are now running, as scheduled. On the first two days of scheduled collections, over 56 tonnes of glass, double the normal amount, were collected by the council's waste crews. The council has doubled up its glass collection crews to ensure all of the extra amounts are collected.

Customers who have already booked a bulky waste collection are advised not to contact the council or to attempt to rebook, as they will be contacted over the next few days to rearrange a collection date. New customers can visit the council's website to reserve a slot - [www.gedling.gov.uk/bulkywaste](http://www.gedling.gov.uk/bulkywaste)

To comply with the government's social distancing measures and to reduce the risk of the council's employees and residents contracting the virus, collections will

be required to be placed outside properties 72 hours before collection and the council's crews will not be able to enter properties or come into contact with residents when moving the bulky items.

Deputy Leader of Gedling Borough Council, Councillor Michael Payne said:

“We are pleased to announce that we can now recommence the bulky waste collection service for our residents. At first, we will be dealing with the backlog of collections and as soon as they are done, we will be back to a normal service. Our waste crews have been working incredibly hard to keep our critical services running and thanks to them, we can now restart our glass collections and bulky waste services. We thank residents for their patience as we deal with the backlog and thank them all for their understanding during the disruption.”

For more information about Gedling Borough Council's bulky waste scheme please visit [www.gedling.gov.uk/bulkywaste](http://www.gedling.gov.uk/bulkywaste)

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#### **NOTE TO EDITORS**

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